

Lancashire County Council

Corporate Complaints Committee

Minutes of the Meeting held on Monday, 13th April, 2015 at 10.00 am in Cabinet Room 'D' - County Hall, Preston

Present:

County Councillor Mohammed Iqbal (Chair)

County Councillors

M Barron

A Jones

T Brown

D T Smith

D Clifford

G Wilkins

1. Apologies

Apologies for absence were presented on behalf of CC Munsif Dad.

2. Disclosure of Pecuniary and Non-Pecuniary Interests

None.

3. Minutes of the Meeting held on 16 March 2015

Resolved: That the minutes of the meeting held on 16 March 2015 be confirmed as a correct record and signed by the Chair.

4. Procedure of Hearing

Resolved: That the procedure for the conduct of the hearing be noted.

5. Urgent Business

There was no urgent business.

6. Date of Next Meeting

It was noted that the next meeting of the Committee would be held on 18 May 2015 at 10am at County Hall, Preston.

7. Exclusion of Press and Public

Resolved: That the press and members of the public be excluded from the meeting during consideration of the following item of business on the grounds that there would be a likely disclosure of exempt information as defined in the appropriate paragraph of Part 1 of schedule 12A to the Local Government Act, 1972, indicated against the heading to the item. It was considered that in all the circumstances the public interest in maintaining the exemption outweighed the public interest in disclosing the information.

8. Complaint by Mr WL and Mrs JN

(Exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972. It was considered that in all the circumstances of the case the public interest in maintaining the exemption outweighed the public interest in disclosing the information).

The meeting considered a complaint about a matter relating to the provision of an amended statement of special educational needs.

The Complainant attended the meeting to present the complaint. The Committee considered very carefully the points raised by the complainant in the correspondence submitted by him together with other documentation provided to it, which had also been copied to the complainant. The Committee also considered responses from officers of the County Council, who attended the meeting.

Resolved: That:

- i. the complaint be upheld.
- ii. the apologies of the committee be added to the apologies already given by the authority for the difficulties caused to the complainant
- iii. the reasons for this decision, as discussed and agreed at the meeting, be conveyed to the complainant in writing.

9. Complaint by Mr and Mrs R

(Exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972. It was considered that in all the circumstances of the case the public interest in maintaining the exemption outweighed the public interest in disclosing the information).

The meeting considered a complaint about a matter relating to the provision of musical instrument lessons.

The complainant was unable to attend the meeting but said that it could go ahead in his absence. The Committee considered very carefully the points raised by the complainant in the correspondence submitted together with other documentation provided to it, which had also been copied to the complainant. The Committee

also considered responses from an officer of the county council, who attended the meeting.

Resolved: That:

- i. the complaint be not upheld.
- ii. the reasons for this decision, as discussed and agreed at the meeting, be conveyed to the complainant in writing.

I Young
Director of Governance, Finance
and Public Services

County Hall
Preston